



Information Technology
Update

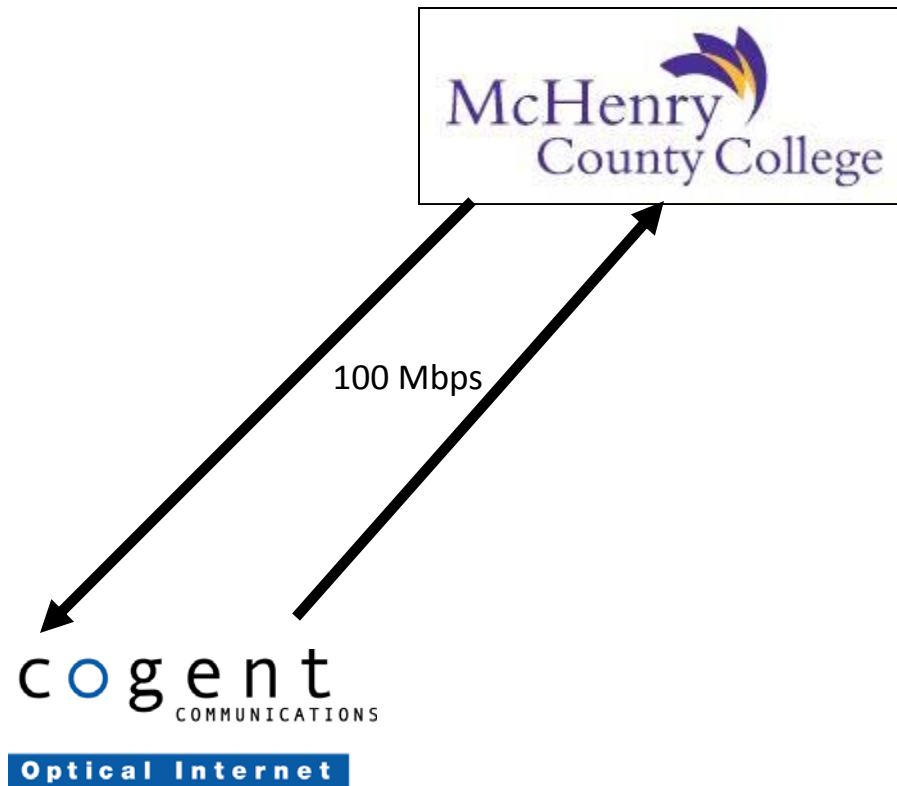
COTW – March 15, 2016

March 2016 Technology Update

Updates on:

1. New high-speed internet circuit
2. Improved WiFi for students and employees
3. New IT Services Status Dashboard
4. New ERP Recruiter software upgrade
5. Upcoming new ERP/SharePoint upgrade

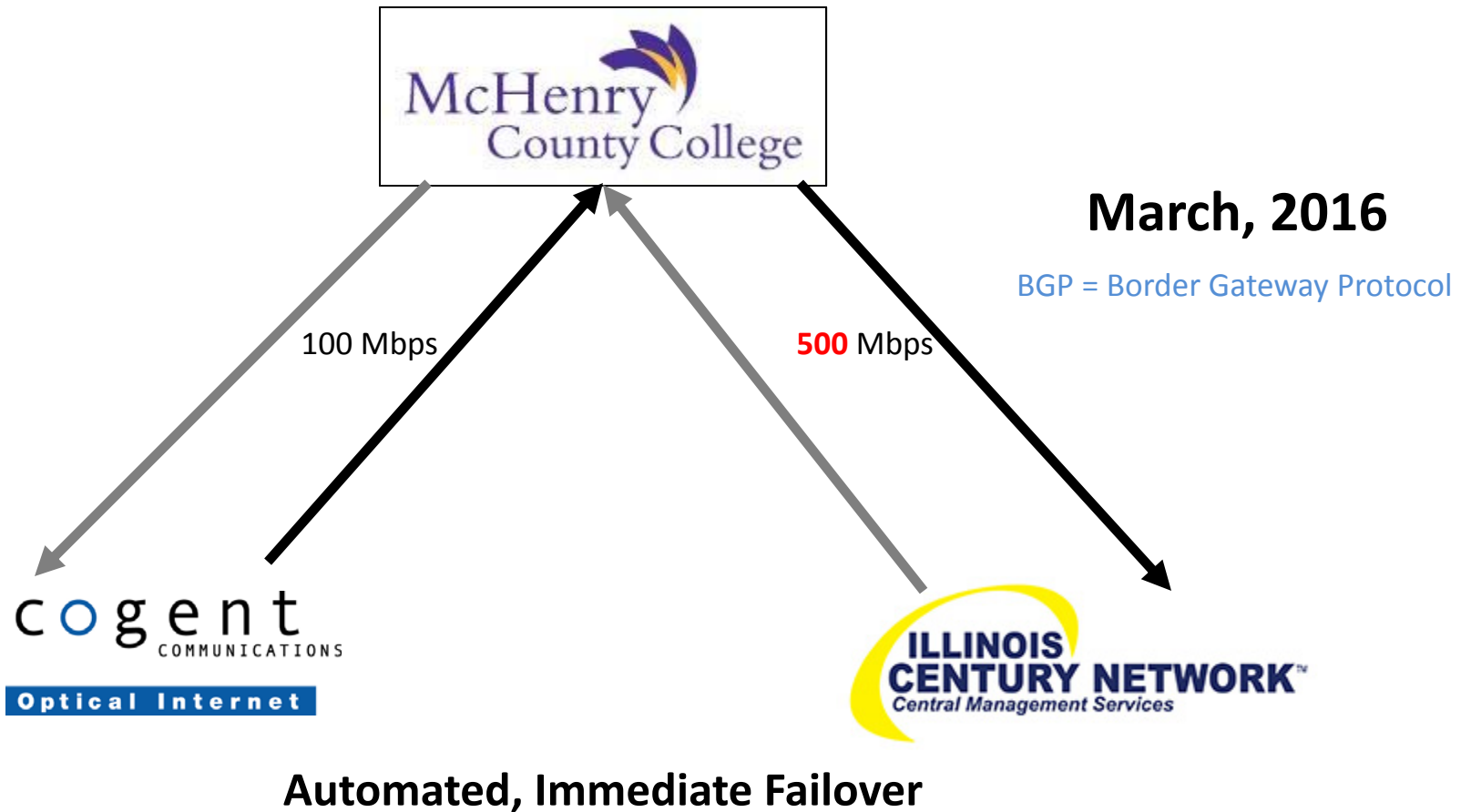
Current MCC Internet Provider



New Internet Services



Current Wireless = 512Kbps Upload, 1Mbps Download
March Wireless = 1Mbps Upload, 2Mbps Download
Future Wireless = 2Mbps Upload, 4Mbps Download and up



New IT Services Status Dashboard



Viewable at: <https://mcc.statusdashboard.com>

A service you can subscribe to in order to receive MCC system updates.

The screenshot shows the MCC IT Dashboard interface. At the top, there is a navigation bar with "MCC IT Dashboard", "Search", and "myMCC Portal" links, along with a "Subscribe to Alerts" button. Below this, a green banner indicates "All Services Operational" with a timestamp of "Status as of 2016-03-10 11:08:45 CST".

The main content area is divided into sections. The "Critical Communications" section is expanded, showing a table of service status for the period from 2016-03-04 to 2016-03-10. All services listed are operational, indicated by green checkmarks.

Service	2016-03-04 Fri	2016-03-05 Sat	2016-03-06 Sun	2016-03-07 Mon	2016-03-08 Tue	2016-03-09 Wed	2016-03-10 Thu
Canvas	✓	✓	✓	✓	✓	✓	✓
Exchange Email system	✓	✓	✓	✓	✓	✓	✓
McHenry.edu Website	✓	✓	✓	✓	✓	✓	✓
Rave Alert	✓	✓	✓	✓	✓	✓	✓
Telephone System - Main Campus	✓	✓	✓	✓	✓	✓	✓
Telephone System - Shah Center	✓	✓	✓	✓	✓	✓	✓
Voicemail System	✓	✓	✓	✓	✓	✓	✓

Below the table, the "Desktop Computing" section is partially visible.

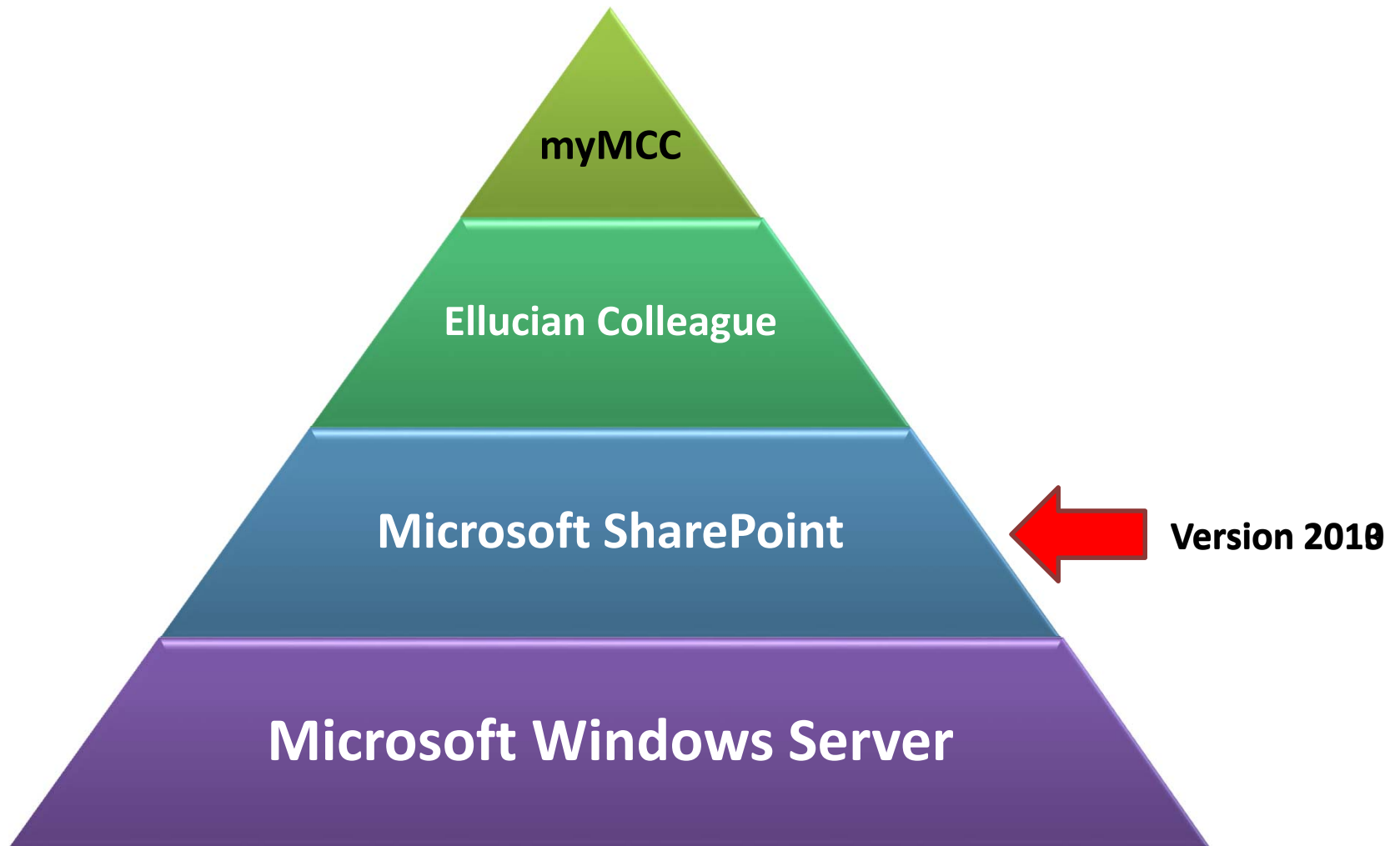
What Is Recruiter?

- Ellucian's version of a CRM system
 - Customer/"*Constituent*" Relationship Management
 - Built on Microsoft's Dynamics CRM engine
- Assists prospective students through MCC's application process
- "ExactTarget" component enables recruitment campaigns targeted to specific populations
 - Import particularly qualified students from College Board Student Search Service
- Import test scores (ACT, SAT, etc.)
- Electronic payment gateway for application fees

ERP Recruiter Upgrade

- **New Recruiter version is 3.8.2**
 - ✓ Started on 3.5.1 - Ellucian support ends March 31, 2016
 - ✓ Interim upgrade to 3.7.1 prior to new version 3.8.2
 - ✓ Ellucian support for this new version ends May 30, 2017
 - ✓ Numerous bug fixes
- **Upgrade included creation of a Recruiter test environment**
 - ✓ Prior system had no environment for testing purposes

ERP SharePoint 2013 Upgrade



ERP SharePoint 2013 Upgrade

ERP implementation started in Feb 2011
Server hardware now 5+ years old

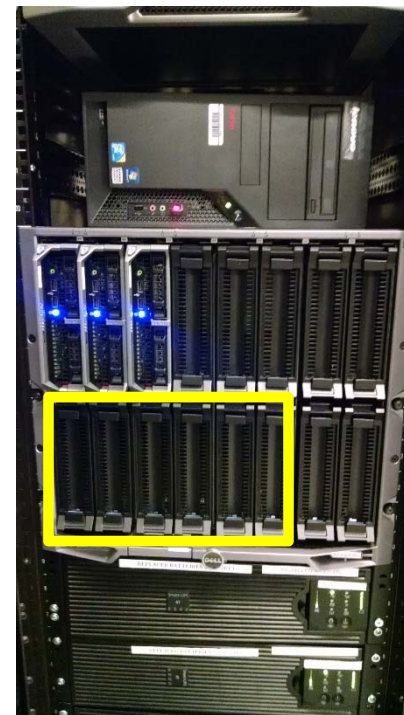
Current Servers



30 inches

18 inches

New Blade Servers



8 inches

12.5 inches