

Questions for Custodial RFP

1. Page 20, "Responsibilities of the service Provider" FLOOR MATS, please elaborate, the provider must supply all floor mats for all facilities, correct?
 - a. **ANSWER** – No. We use Cintas for our floor mats. What this section means is that you must supply any mats you need for your workers, or you need to provide services to us. Currently they have rugs in their break area. This section also states paper products, but that is only for cleaning. We will provide paper towels, toilet paper, and soap for restrooms.

2. What is the count and sizes of floor mats we must supply?
 - a. **ANSWER** – N/A

3. Window Cleaning, when window cleaning is required, it is for interior only correct?
 - a. **ANSWER** – We would prefer interior and exterior quoted. If you only want to quote interior, please make note on your submission.

 - b. IF EVERYONE WOULD QUOTE CLEANING ALL GLASS (Interior and Exterior) 3 TIMES A YEAR SEPARATE FROM THEIR TOTAL WE CAN LOOK AT THIS AGAIN. THIS CAN BE ADDENDUM COST #1 FOR REFERENCE.

4. Health insurance for all employees is not part of the RFP, correct?
 - a. **ANSWER** – We can't advise. We do not provide health insurance. You should calculate all of your costs into your bid. However, if you provide health insurance to your employees, then you will need to make that part of the RFP submission.

5. Is a supervisor required on Saturday and Sunday?
 - a. **ANSWER** – No.

6. On page 26, the pricing page you request pricing for University Center M-F and you already talked about the service requirements during our walk-thru but you also note Sat/Sun service, how many hours a day are you requiring there?
 - a. **ANSWER** – Great Question. Not Requiring Any Hours on weekends at University Center. Please list an hourly cost if we needed to add services for an event on a weekend.