

## Noncredit and Community Members Strategic Planning Survey

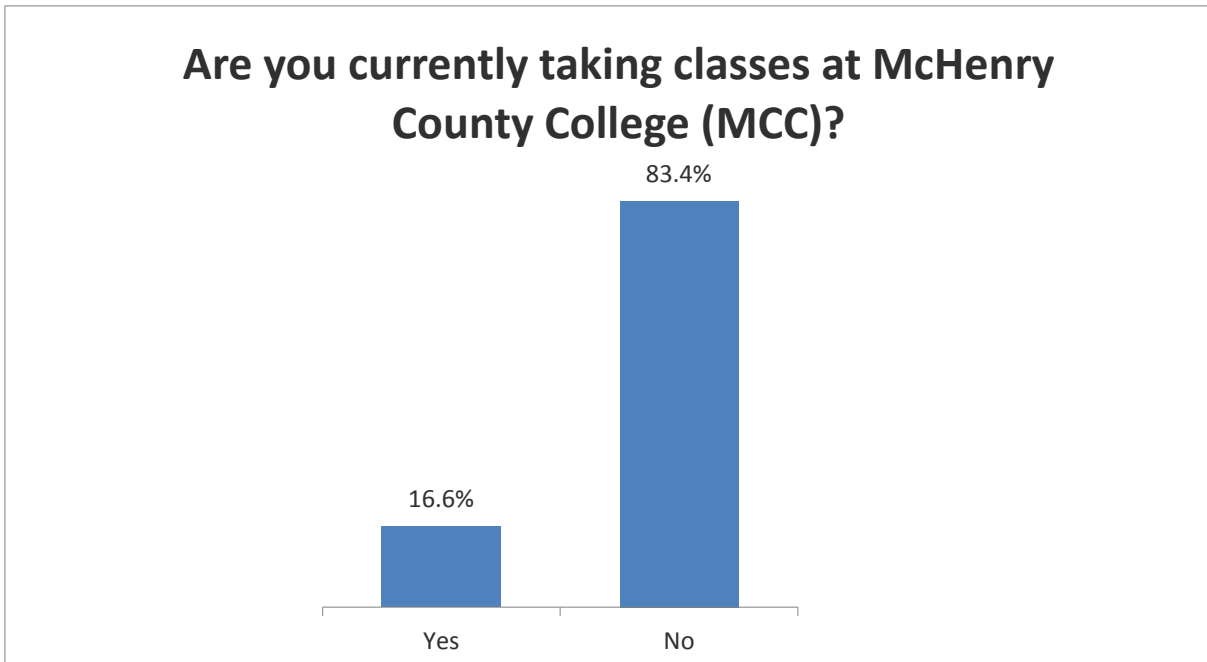
The purpose of this survey was to get input on how McHenry County College should plan for the future. Noncredit students and community members who had a relationship with MCC was the survey population. The survey was sent to 1,910 people 146 responded for a 7.6% response rate. The results below can be interpreted with a +/- 8% confidence interval.

- 83.4% of the respondents said that they are not currently taking classes at MCC.
- 77.3% of the respondents said that they have taken classes or attended programs/events at MCC within the past five years.
- The top three types of courses taken were Community Event Participant (28.9%), Workforce Development / Training (27.6%) and Conferences and Facility Usage (27.6%).\*
- Using a 5 point scale where 1= poor and 5 = Excellent respondent that took a GED and/or an ESL class indicated that the availability of Advising was ok to good (3.81)and Career Counseling was rated as fair to ok(3.32) Tutoring/Assessment and Access to services (library and Café) both received a rating good of 3.90. Note: 30 of the respondent indicated that they had taken a GED/ESL course.
- Using a 5 point where 1= Very Easy and 5= Very difficult respondents that participated in Community Event said that registering for the event and access to the café and restrooms was easy (1.60, 1.80). Access of information on the Web was rated as somewhat easy with a rating of 2.14. Note: 15 of the respondents indicated that they had participated in a community event.
- The top three programs that the respondents would like to see were Health Careers (45.2%), Business/ Accounting (31.0%) and Culinary/Hospitality (28.6%). 29.8% of the respondents picked "Other" as their answer. Please see page 10 for answers.\*
- 23.8% or 19 respondents said that MCC should expand or add small group discussion rooms. Respondents also said that MCC should expand the Student Life area (20.0% , 16) and make classrooms larger (20.0%,16 ).
- 85.4% of the respondents said that MCC should focus on Academics during the next three years.
- 45.9% of the respondents said that they attend MCC because of the location and convenience. 19.4% of the respondents said that that they attend because of a personal desire for career development.
- 54.6% of the respondents said that they would tell their family and friends that MCC is a good value for the money. 26.8% said that MCC provides and outstanding quality education.
- 56.4% of the respondents said that location and convenience is MCC's biggest strength. 16.8% said that quality of programming is MCC's biggest strength.16.8% said that the quality of programming is MCC's biggest strength. 9.9% said that the biggest strength was the time that the programming is offered. 8% of the respondent chose either the registrations process at the biggest strength or chose "Other" as their answer.
- The respondents indicated that MCC need to improve the topics that they offer (37.0%), time that the programming is offered (32.1%) and quality of programming (16.0%).
- Respondents would like the MCC leadership team to focus on offering more technical/professional education classes (47.4%), adding new programming (39.2%) and vary scheduling so I have more class time options (38.1%).\*

\*Indicates that the question is a multiple response question.

## McHenry County College noncredit and community members survey

Are you currently taking classes at McHenry County College (MCC)?		
Answer Options	Response Percent	Response Count
Yes	16.6%	24
No	83.4%	121
<i>answered question</i>		<b>145</b>
<i>skipped question</i>		<b>1</b>

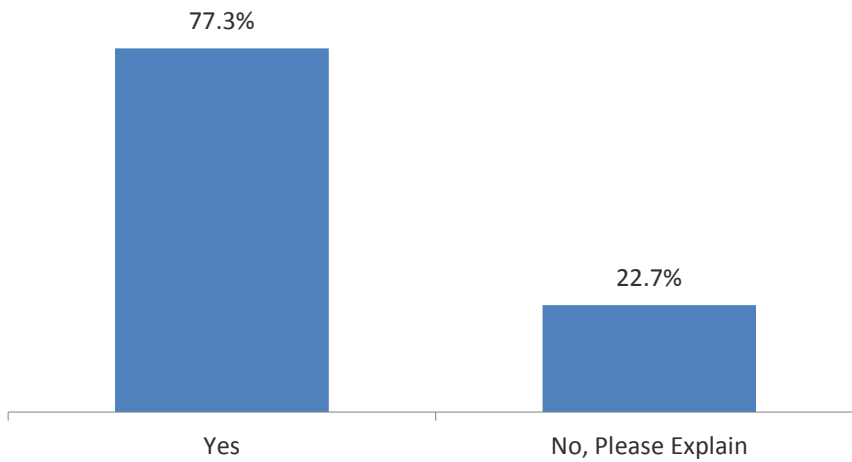


## McHenry County College noncredit and community members survey

Have you taken classes or attended programs/events at MCC in the past five years?

Answer Options	Response Percent	Response Count
Yes	77.3%	92
No, Please Explain	22.7%	27
Please Explain		31
	<i>answered question</i>	<b>119</b>
	<i>skipped question</i>	<b>27</b>

### Have you taken classes or attended programs/events at MCC in the past five years?



Open ended responses for Question 2. Have you taken or attended programs/events at MCC in the past 5 Years

Number	Response Date	Please Explain
1	5/28/2013	I have worked with folks at the SHAH Center
2	5/28/2013	Fire Science Seminars and I have also instructed Fire Officer Classes.
3	5/28/2013	only English classes!
4	5/25/2013	Attended flower show & Barry Bradford lectures
5	5/24/2013	I took a computer course at the Shah Center a few years ago, but I haven't taken any credit courses, continuing ed, or community offerings at the main campus.
6	5/24/2013	I am an admission counselor for Northern Illinois University. I have attended fairs hosted at MCC as well as hosted NIU events at MCC. I also do table visits during the day to meet with MCC
7	5/23/2013	theater, music travel
8	5/23/2013	day trips
9	5/23/2013	Work related seminars and business programs
10	5/23/2013	I schedule training events through Amy Carzoli for teachers and administrators.
11	5/23/2013	I can say that it was awesome:)
12	5/23/2013	Not a resident of the county
13	5/22/2013	Some 'self-improvement' classes and a couple seminars on Funding College and Estate Planning.
14	5/22/2013	GED and ESL class
15	5/22/2013	Only went on bus trips
16	5/22/2013	esl
17	5/22/2013	WE TOOK MANY DAY TRIPS
18	5/22/2013	I use to take GED classes
19	5/22/2013	it's been more than ten years
20	5/22/2013	Through the Shah Center
21	5/22/2013	I've taken art classes, science lectures, and attended Lunch Brunch in and out!
22	5/22/2013	Literacy Volunteer Training
23	5/22/2013	Seminars and workshops
24	5/22/2013	Have attended SHAH programs
25	5/22/2013	HR, Excel
26	5/22/2013	I did training for a corporation at MCC and rented space.
27	5/22/2013	I schedule events for an outside organization that are held at MCC
28	5/22/2013	10 years ago
29	5/22/2013	I take rap classes titled masters of art, and masters of music taught by Diane Wiezen.

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5/22/2013 Lean Breakfast Club

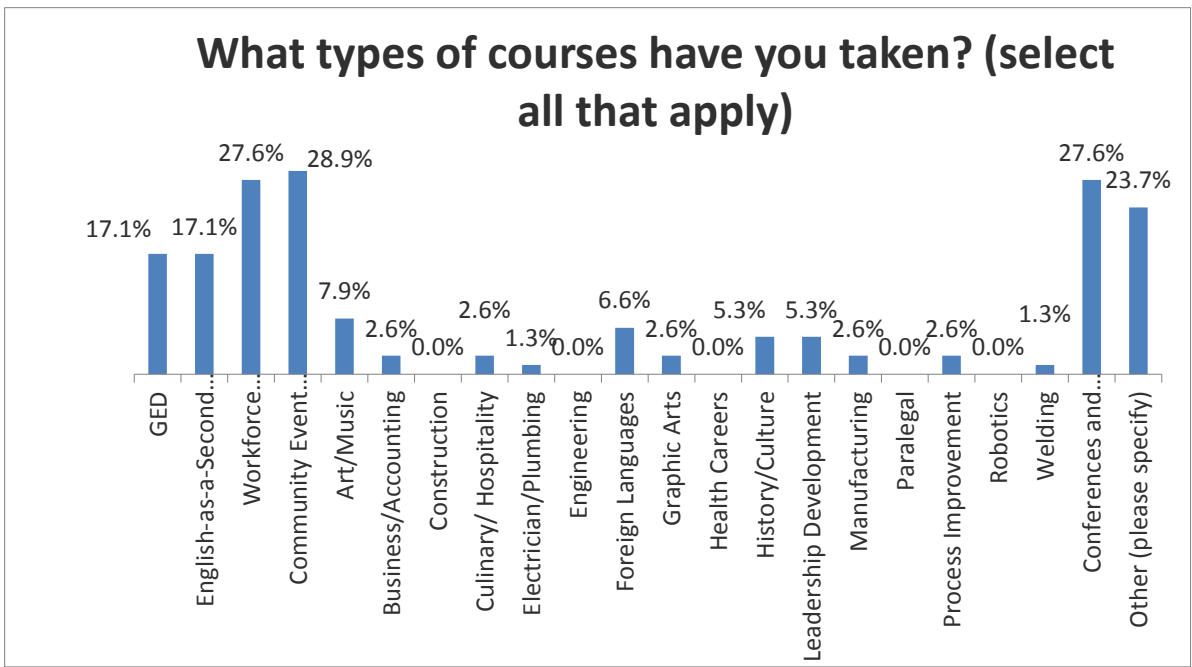
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5/22/2013 only one year, because of time impact.



# McHenry County College noncredit and community members survey

What types of courses have you taken? (select all that apply)		
Answer Options	Response Percent	Response Count
GED	17.1%	13
English-as-a-Second Language (ESL)	17.1%	13
Workforce Development/ Training(for you or your	27.6%	21
Community Event Participant(events in the Luecht	28.9%	22
Art/Music	7.9%	6
Business/Accounting	2.6%	2
Construction	0.0%	0
Culinary/ Hospitality	2.6%	2
Electrician/Plumbing	1.3%	1
Engineering	0.0%	0
Foreign Languages	6.6%	5
Graphic Arts	2.6%	2
Health Careers	0.0%	0
History/Culture	5.3%	4
Leadership Development	5.3%	4
Manufacturing	2.6%	2
Paralegal	0.0%	0
Process Improvement	2.6%	2
Robotics	0.0%	0
Welding	1.3%	1
Conferences and Facility Usage.	27.6%	21
Other	23.7%	18
<i>answered question</i>		<b>76</b>
<i>skipped question</i>		<b>70</b>



Open ended response for Question 3. What types of courses have you taken?

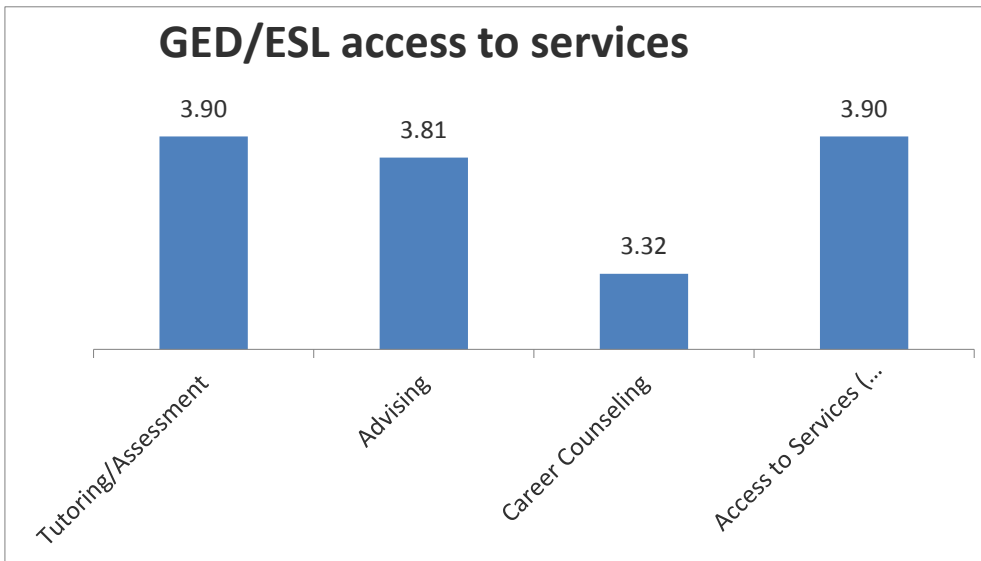
Number	Response Date	Other (please specify)
1	5/28/2013	Many tours with Tours and Travel
2	5/24/2013	None. I recruit MCC students for NIU once they are done at MCC.
3	5/23/2013	I also attended events/took classes at the Shah Center.
4	5/23/2013	Lectures - Barry Bradford
5	5/23/2013	RAP Program
6	5/23/2013	Digital photography class
7	5/23/2013	Leadership class at the Shah Center. Have sent numerous employees to training programs at the Shah Center.
8	5/23/2013	Day trip with bus tour
9	5/23/2013	Self improvement
10	5/22/2013	Self-improvement classes
11	5/22/2013	Travel with RAP group
12	5/22/2013	Physics, writing class...
13	5/22/2013	Shah center events.
14	5/22/2013	Excel, presentations, and an HR course that was a few years ago.
15	5/22/2013	ECE
16	5/22/2013	I have also taken a line dancing class.
17	5/22/2013	third party courses
18	5/22/2013	English 151 Composition I



## McHenry County College noncredit and community members survey

Please rate the following services you have received on a scale of 1 to 5, with 5 being the best:

Answer Options	Poor	Fair	Ok	Good	Excellent	Rating Average	Response Count
Tutoring/Assessment	1	0	8	3	9	3.90	21
Advising	1	1	7	4	8	3.81	21
Career Counseling	2	3	6	3	5	3.32	19
Access to Services ( library,	2	3	4	8	13	3.90	30
<i>answered question</i>							<b>30</b>
<i>skipped question</i>							<b>116</b>

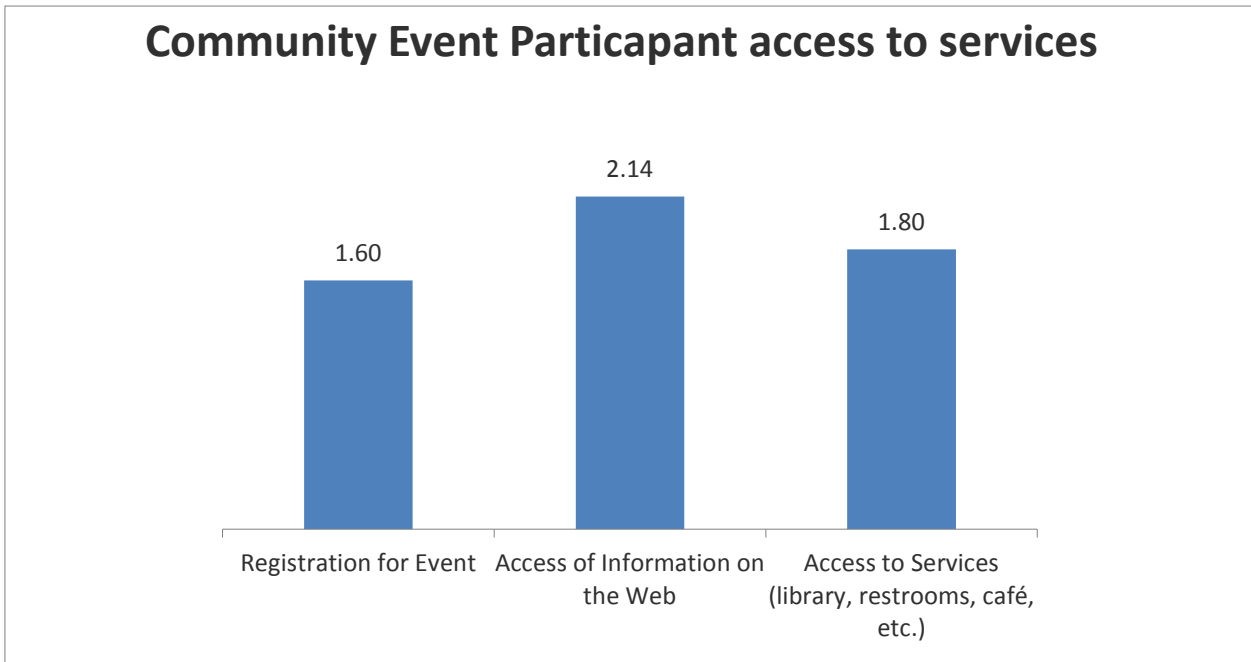


Scale: 1= Poor, 5= Excellent

## McHenry County College noncredit and community members survey

Please rate your experience with how easy the following were, on a scale of 1 to 5, with 1 being the easiest:

Answer Options	Very Easy	Somewhat Easy	Neutral	Difficult	Very Difficult	Rating Average	Response Count
Registration for Event	8	6	0	1	0	1.60	15
Access of Information on the Web	5	4	3	2	0	2.14	14
Access to Services (library, restrooms, café, etc.)	5	8	2	0	0	1.80	15
<i>answered question</i>							<b>15</b>
<i>skipped question</i>							<b>131</b>

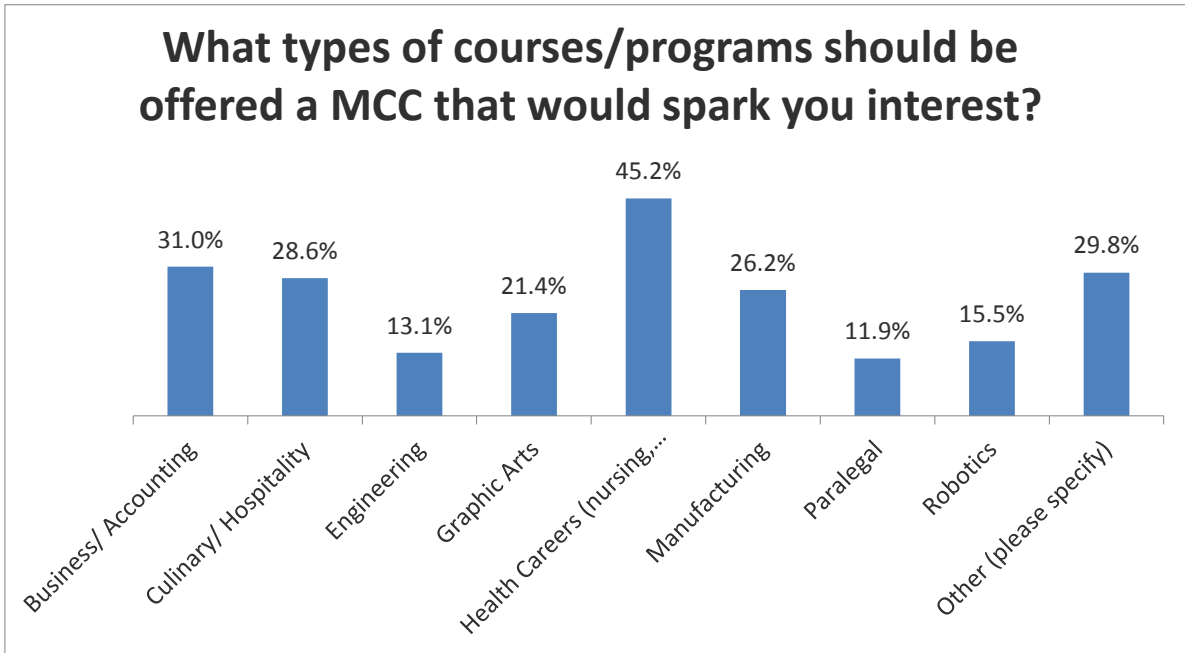


Scale: 1= Very Difficult, 5= Very Easy

## McHenry County College noncredit and community members survey

What types of courses/programs should be offered at MCC that would spark your interest? (select all that apply)

Answer Options	Response Percent	Response Count
Business/ Accounting	31.0%	26
Culinary/ Hospitality	28.6%	24
Engineering	13.1%	11
Graphic Arts	21.4%	18
Health Careers (nursing, occupational therapy	45.2%	38
Manufacturing	26.2%	22
Paralegal	11.9%	10
Robotics	15.5%	13
Other (please specify)	29.8%	25
<i>answered question</i>		<b>84</b>
<i>skipped question</i>		<b>62</b>



Open ended responses to Question 6. What types of courses/programs should be offered at MCC that would spark you interest?

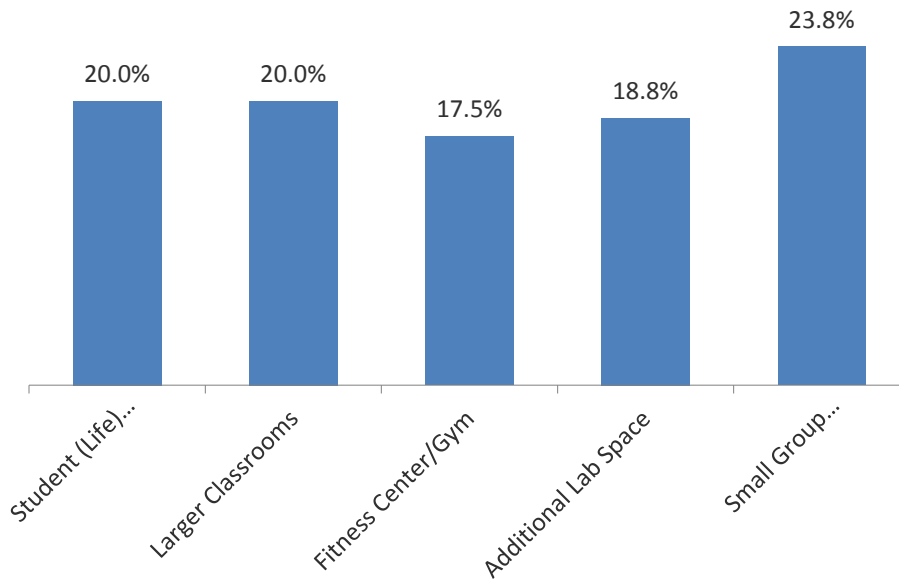
Number	Response Date	Other (please specify)
1	5/27/2013	ESL
2	5/26/2013	Offer a 3rd & 4th year of Spanish.[] Offer Japanese.
3	5/23/2013	I'm 81 years old. Perhaps something about keeping healthy and active in old age.
4	5/23/2013	None
5	5/22/2013	I'm retired so more interested in self-improvement classes, music and health.
6	5/22/2013	N/A
7	5/22/2013	Too late for me, but it would be good for the community to keep Nursing and other Health career education here in the county.
8	5/22/2013	Single session presentations re: history, art, music, etc.
9	5/22/2013	Cultural, historical, art and music appreciation[] Travel day and extended
10	5/22/2013	paraprofessional school Aide
11	5/22/2013	Ones that pertain to domestic violence
12	5/22/2013	English, Philosophy and History
13	5/22/2013	I would like to see some classes offered in science and mythology that have been keeping up with the latest discoveries. I don't like classes that re-hash old information. I like to learn new things.
14	5/22/2013	Urban Planning
15	5/22/2013	current events for retiree's
16	5/22/2013	music and art appreciation
17	5/22/2013	Some type of Human Resource classes, or courses. I can't find any around here. Live in Lake Geneva, but work in Ringwood.
18	5/22/2013	Business decision making skills
19	5/22/2013	Public Relations continuing education[] Social media continuing education[] Conservation continuing education[] Behavioral Health environment continuing education
20	5/22/2013	Dental Hygienist/Assistant
21	5/22/2013	Military history; famous game-changers in history, art, music, etc.; politics; other cultures
22	5/22/2013	I would certainly hope that the rap program continues. I truly enjoy the art and music classes.
23	5/22/2013	N/A I have moved and am not in the area anymore
24	5/22/2013	Child care lab that is of highest quality in the county (Quality Rating) so that the students are well prepared when they work in the community.
25	5/22/2013	Associates in science

## McHenry County College noncredit and community members survey

If MCC needed to expand or add new facilities to its main campus, what do you think should be the biggest priority? (select one)

Answer Options	Response Percent	Response Count
Student (Life) Center/Student Union	20.0%	16
Larger Classrooms	20.0%	16
Fitness Center/Gym	17.5%	14
Additional Lab Space	18.8%	15
Small Group Discussion Rooms/Areas	23.8%	19
Other (please specify)	32.5%	26
<i>answered question</i>		<b>80</b>
<i>skipped question</i>		<b>66</b>

**If MCC needed to expand or add new facilities to its main campus, what do you think should be the biggest priority?**



Open ended responses for Question 7. Biggest priority for expansion.

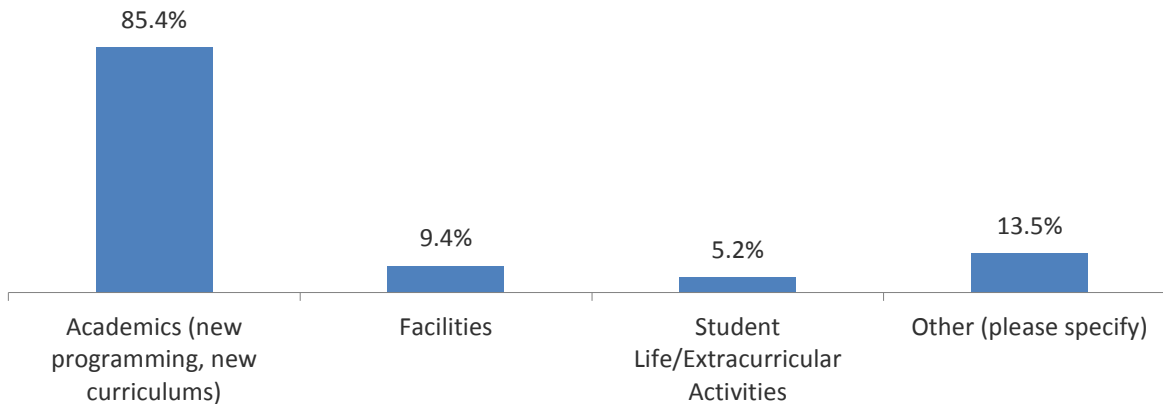
Number	Response Date	Other (please specify)
1	5/28/2013	Room for kids while parents study!
2	5/27/2013	Small groups discussion rooms ( English second language class)
3	5/26/2013	I 'm not sure what is needed most
4	5/23/2013	Areas for meetings and classes for outside organizations.
5	5/23/2013	More classrooms
6	5/23/2013	Manufacturing type classes/equipment/and courses.
7	5/23/2013	More RAP classes and opportunities.
8	5/22/2013	Not sure
9	5/22/2013	N/A
10	5/22/2013	Tornado shelters
11	5/22/2013	modernization to facilities ie technology
12	5/22/2013	theater community volunteer center to connect student with not for profits needing assistance and to teach students the importance of sharing their time and talents with those in need
13	5/22/2013	USE OTHER EXISTING BUILDINGS IN
14	5/22/2013	NEAR BY TOWNS.
15	5/22/2013	They do not need to expand.
16	5/22/2013	No idea
17	5/22/2013	not sure
18	5/22/2013	I have no comment on this
19	5/22/2013	More classrooms!
20	5/22/2013	Not sure...
21	5/22/2013	Additional class rooms.
22	5/22/2013	Not enough familiarity to answer If MCC needed to expand they would know where that expansion was needed. No survey
23	5/22/2013	would be needed.
24	5/22/2013	no expansion
25	5/22/2013	Esl program
26	5/22/2013	I am not in favor of an expansion.

## McHenry County College noncredit and community members survey

What should MCC focus on in the next three (3) years? (select one)

Answer Options	Response Percent	Response Count
Academics	85.4%	82
Facilities	9.4%	9
Student	5.2%	5
Other	13.5%	13
<i>answered question</i>		<b>96</b>
<i>skipped question</i>		<b>50</b>

### What should MCC focus on in the next three (3) years?

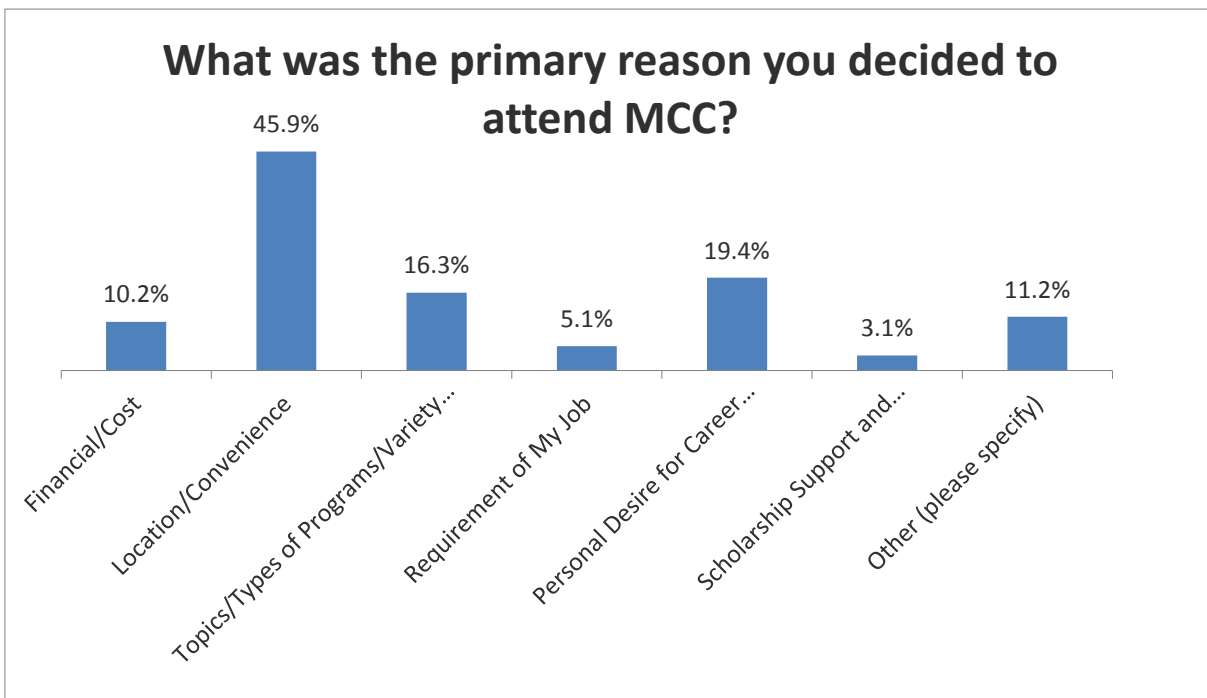


Number	Response Date	Other (please specify)
1	5/26/2013	Continue to offer classes (either for credit or not) for adult learners. And academic programs leading to careers for students just out of high school. MCC is a terrific resource and asset to our county.
2	5/23/2013	Don't know
3	5/23/2013	hands on training for manufacturing environment skills.
4	5/22/2013	Not there enough so can't comment.
5	5/22/2013	N/A
6	5/22/2013	science and math
7	5/22/2013	continue to grow as needed in all areas equally
8	5/22/2013	Real life occupations training.
9	5/22/2013	I have no comment on this
10	5/22/2013	MCC should focus on cutting waste.
11	5/22/2013	Adult education and professional development
12	5/22/2013	job training and re-training and vocational links with high schools
13	5/22/2013	Esl or job training

## McHenry County College noncredit and community members survey

What was the primary reason you decided to attend MCC? (select one)

Answer Options	Answer Options	Response Percent	Response Count
Financial/Cost		10.2%	10
Location/Convenience		45.9%	45
Topics/Types of		16.3%	16
Requirement of My Job		5.1%	5
Personal Desire for Career		19.4%	19
Scholarship Support and		3.1%	3
Other (please specify)		11.2%	11
<i>answered question</i>			<b>98</b>
<i>skipped question</i>			<b>48</b>





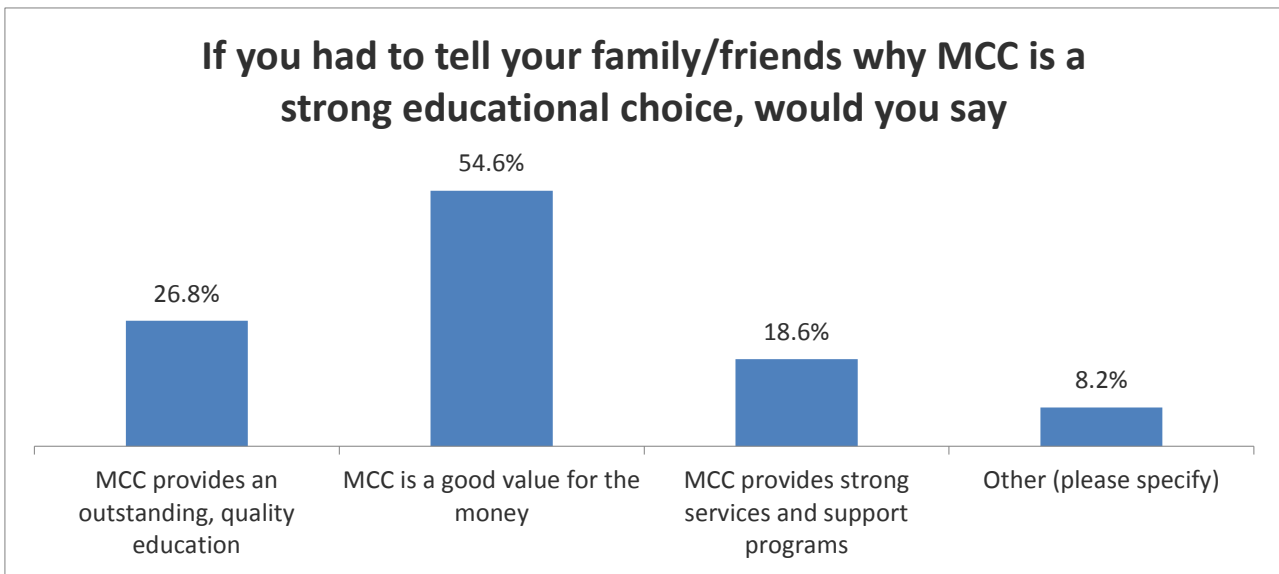
Open ended response for Question 9. What was the primary reason you decided to attend MCC?

Number	Response Date	Other (please specify)
1	5/26/2013	# 2 is "topics/programs
2	5/24/2013	I did not attend MCC.
3	5/23/2013	You provided a course that would
4	5/23/2013	None of the above.
5	5/23/2013	NA
6	5/22/2013	I'm a retired RN but still curious about a variety of topics
7	5/22/2013	I was a teacher, and I guess I'm
8	5/22/2013	English review
9	5/22/2013	diverse senior RAP program
10	5/22/2013	Also, location is important factor.
11	5/22/2013	I was interested in the Nursing program, and then I found out about the HPOG grant. Wonderful opportunity!

## McHenry County College noncredit and community members survey

If you had to tell your family/friends why MCC is a strong educational choice, would you say: (select one)

Answer Options	Response Percent	Response Count
MCC provides an outstanding, quality education	26.8%	26
MCC is a good value for the money	54.6%	53
MCC provides strong services and support programs	18.6%	18
Other (please specify)	8.2%	8
<i>answered question</i>		<b>97</b>
<i>skipped question</i>		<b>49</b>



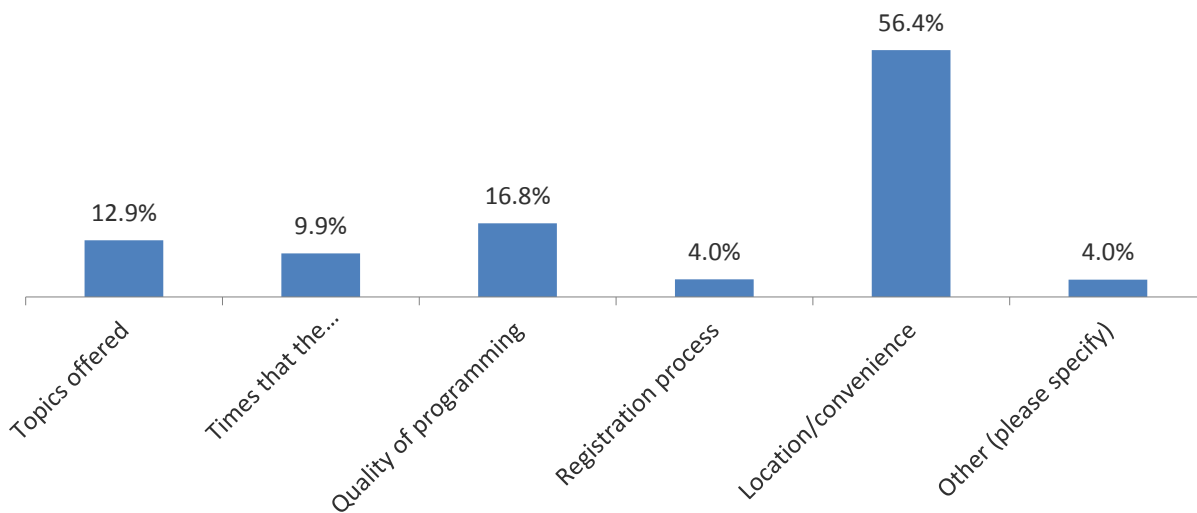
Number	Response Date	Other (please specify)
1	5/23/2013	Don't know
2	5/23/2013	Close to home. No need for room and board fees
3	5/23/2013	I currently can not recomend to attend for my field due to the surrounding schools having better courses in the manufacturing fields.
4	5/22/2013	I'm nto familiar enough with current post high-school curriculum and how well to comment.
5	5/22/2013	N/A
6	5/22/2013	MCC is ok
7	5/22/2013	location
8	5/22/2013	At this point I would not agree that it is a strong educational choice.

## McHenry County College noncredit and community members survey

Related to the programming you are taking/have taken, what is MCC's biggest strength? (select one)

Answer Options	Response Percent	Response Count
Topics offered	12.9%	13
Times that the programming is offered	9.9%	10
Quality of programming	16.8%	17
Registration process	4.0%	4
Location/convenience	56.4%	57
Other (please specify)	4.0%	4
<i>answered question</i>		<b>101</b>
<i>skipped question</i>		<b>45</b>

Related to the programming you are taking/have taken, what is MCC's biggest strength?

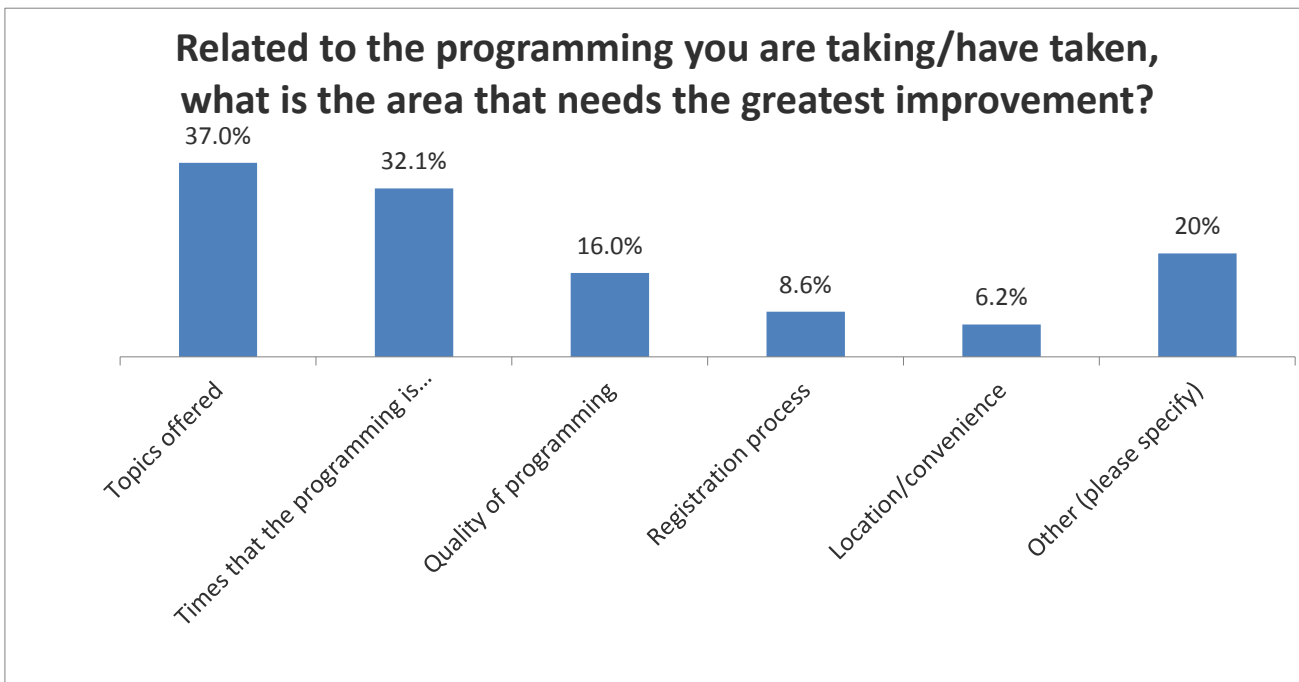


Number	Response Date	Other (please specify)
1	5/23/2013	Don't know
2	5/23/2013	NA
3	5/22/2013	N/A
4	5/22/2013	Cost compared to a 4 year college.

## McHenry County College noncredit and community members survey

Related to the programming you are taking/have taken, what is the area that needs the greatest improvement? (select one)

Answer Options	Response Percent	Response Count
Topics offered	37.0%	30
Times that the programming is offered	32.1%	26
Quality of programming	16.0%	13
Registration process	8.6%	7
Location/convenience	6.2%	5
Other (please specify)	20%	16
<i>answered question</i>		<b>81</b>
<i>skipped question</i>		<b>65</b>



Open ended responses for Question 12. What area needs the most improvement.

Number	Response Date	Other (please specify)
1	5/26/2013	Would like 3rd & 4th years of Spanish offered
2	5/23/2013	I don't think there is a need for improvement.
3	5/23/2013	NA
4	5/23/2013	N/A
5	5/23/2013	NA
6	5/22/2013	N/A
7	5/22/2013	parking
8	5/22/2013	ECE needs more evening classes and student teaching outside of MCC
9	5/22/2013	Get the social justice/indoctrination crap out of the curriculum.
10	5/22/2013	I would like some in-depth classes in Adobe Illustrator and Windows 8.
11	5/22/2013	not sure
12	5/22/2013	I don't have a comment on this
13	5/22/2013	n/a
14	5/22/2013	No opinion
15	5/22/2013	I have no issues.
16	5/22/2013	I am satisfied with all of the above.

## McHenry County College noncredit and community members survey

If you could tell MCC's leadership team two things to focus on for the future, would you say: (select two)

Answer Options	Response Percent	Response Count
Add new programming	39.2%	38
The programs are outstanding- don't change a thing	5.2%	5
Vary scheduling so I have more class time options	38.1%	37
Offer more technical/professional education classes	47.4%	46
Offer more classes in remote locations around the county	26.8%	26
Hold all classes on MCC's main campus so I have access to other nee	7.2%	7
Other (please specify)	15.5%	15
<b>answered question</b>		<b>97</b>
<b>skipped question</b>		<b>49</b>



Open ended responses for Question 13. If you could tell MCC leadership team two things to focus on for the future?

Number	Response Date	Other (please specify)
1	5/28/2013	offer more tutoring for students!
2	5/26/2013	Not fully sure what is most needed for the demographics and work force in the county
3	5/23/2013	Allow RAP registration through the website
4	5/23/2013	At this time in my life I am only interested in the day trips you have provided. They have all been excellent. I hope you provide more.
5	5/23/2013	NA
6	5/23/2013	Listen to the businesses and modify curriculum and scheduling to support business needs
7	5/23/2013	More RAP options.
8	5/22/2013	No comment - not there enough to comment.
9	5/22/2013	Please look after Elgin !
10	5/22/2013	consider for employment individuals with real world experience and course work equal to the degree currently required to teach a subject
11	5/22/2013	Assuring leadership is community aware and working in harmony with each other
12	5/22/2013	I have no comment on this
13	5/22/2013	Expand programming to involve more special needs populations of the community that you serve.
14	5/22/2013	Make sure the instructors are dedicated and knowledgeable
15	5/22/2013	Add additional enrichment programming to the RAP program. This is a great program that could use more marketing effort to recruit new students.